

Transforming How Texas   
Government Serves Texas

FY23 CTS Fee Schedule  
Vendor Provided Services

|  |  |  |
| --- | --- | --- |
| SVC AREA | CATEGORY | MARKUP |
| VOICE | CCTS | 12% |
|  | LD | 12% |
|  | LOCAL | 12% |
|  | TOLL FREE | 12% |
|  | VOIP | 12% |
|  |  |  |
| DATA | ACCESS | 12% |
|  | ATM | 12% |
|  | FIXED SATELLITE | 12% |
|  | INTERNET | 12% |
|  | METRO ETHERNET | 12% |
|  | MPLS | 12% |
|  | PREMIUM SERVICE | 12% |
|  | PRIVATE LINE | 12% |
|  | SOHO | 12% |
|  |  |  |
| MISC. | FEES (FUSF, MUNI, etc.) | 0% |
|  | CONSTRUCTION CHARGES | 12% |
|  | OTHER NONRECURRING CHARGES | 12% |
|  |  |  |
| Go-DIRect Managed Services |  | 0.5% |
| Go-DIRect Wireless and Conferencing Services |  | 2% |
| Go-DIRect TEXAN Services, including Local SVC |  | 4% |
|  |  |  |

FY22 CTS Fee Schedule  
DIR Provided Services

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| AREA | CATEGORY | SUB-CAT | DESC | PRICE | UNIT of MSR |
| VOICE | CCTS | PHONE LINE | CCTS-Line Charge | $ 14.75 | MRC PER PHONE LINE |
|  |  | VOICEMAIL | CCTS-Voice Mail | $ 3.00 | MRC PER VM BOX |
|  |  | FEATURE | CCTS-ACD Agent | $ 13.00 | MRC PER UNIT |
|  |  |  | CCTS-ACD PILOT NUMBER CHARGE | $ 14.75 | MRC PER UNIT |
|  |  |  | CCTS-Application Mail Box | $ 3.00 | MRC PER UNIT |
|  |  |  | CCTS-CALLWISE AGENT | $ 15.00 | MRC PER UNIT |
|  |  |  | CCTS-CALLWISE SUPERVISOR | $ 119.00 | MRC PER UNIT |
|  |  |  | CCTS-Digital Announcer | $ 36.00 | MRC PER UNIT |
|  |  |  | CCTS-Directory Listing | $ 6.72 | MRC PER UNIT |
|  |  |  | CCTS-DIRECTORY LIST CHANGE | $ 15.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Hot Line | $ 6.00 | MRC PER UNIT |
|  |  |  | CCTS-Transfer Mail Box | $ 1.00 | MRC PER UNIT |
|  |  | CABLING & NONRECURRING | CCTS-ACD PILOT INSTALL CHARGE | $ 160.00 | ONE TIME CHARGE |
|  |  |  | CCTS-OVRTM LABOR - HOUR | $ 60.00 | ONE TIME CHARGE |
|  |  |  | CCTS-OVRTM LABOR - QTR HOUR | $ 15.00 | ONE TIME CHARGE |
|  |  |  | CCTS-REG LABOR - HOUR | $ 40.00 | ONE TIME CHARGE |
|  |  |  | CCTS-REGULAR LABOR-QTR HOUR | $ 10.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Software Change | $ 1.67 | ONE TIME CHARGE |
|  |  |  | CCTS-Transfer Mail Box Install | $ 5.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Voice Mail Install | $ 35.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Voice Mail Rebuild | $ 5.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Voice Mail Renumber | $ 5.00 | ONE TIME CHARGE |
|  |  |  | CCTS-Voice Mail Zero Out | $ 5.00 | ONE TIME CHARGE |
|  |  |  | CCTS-VoiceMail Application Chg | $ 160.00 | ONE TIME CHARGE |
|  |  | LOCAL | CCTS-800 PORT CHARGE | $ 5.00 | MRC PER UNIT |
|  |  |  | CCTS-Cent Off Port Chg | $ 5.00 | MRC PER UNIT |
|  |  |  | CCTS-OPX Ckt Stn | $ 14.75 | MRC PER UNIT |
|  |  |  | CCTS-PRI CIRCUIT | $ 354.00 | MRC PER UNIT |
|  |  |  | CCTS-T1-24 ports@14.75ea | $ 354.00 | MRC PER UNIT |
|  |  | TRANSPORT | CCTS-Data Line | $ 6.00 | MRC PER UNIT |
|  |  |  | CCTS-FIBER STRAND | $ 100.00 | MRC PER UNIT |
|  |  | VOIP | CCTS-VOIP LINE CHG & VOICEMAIL | $ 9.91 | MRC PER PHONE LINE |
|  |  |  | CCTS-VOIP STRANDARD LICENSE | $ 4.15 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PRO LICENSE | $ 6.46 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - ANALOG | $ 0.92 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - 2 LINE | $ 3.69 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - 6 LINE | $ 4.62 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - VIDEO | $ 9.05 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - CONFERENCE | $ 12.84 | MRC PER UNIT |
|  |  |  | CCTS-VOIP PHONE - MULTI-LINE WITH EXPANSION MODULE | $ 10.07 | MRC PER UNIT |
|  |  |  | CCTS-VOIP ACD AGENT | $ 23.88 | MRC PER UNIT |
|  |  |  | CCTS-VOIP ACD AGENT - PREMIUM | $ 41.50 | MRC PER UNIT |
|  |  |  | CCTS-VOIP JABBER | $ 2.00 | MRC PER UNIT |
|  |  |  | CCTS-VOIP ANALOG ADAPTER | $ 2.58 | MRC PER UNIT |
|  |  |  | CCTS-VOIP EXPANSION MODULE | $ 5.50 | MRC PER UNIT |
|  |  |  |  |  |  |
| DATA | INTERNET |  | INTERNET SERVICE | $ 15.00 | MRC PER MBPS |
|  |  |  | INTERNET SERVICE BACKUP | $ - | MRC PER MBPS |
|  |  |  | TRANSPORT | $ - | MRC PER MBPS |
|  |  |  | CAPNET CONNECTION | $ 22.50 | MRC PER UNIT |
|  |  |  | EMAIL ACCOUNT | $ 8.00 | MRC PER UNIT |
|  |  |  | EMAIL LIST SERV ACCOUNT | $ 55.00 | MRC PER UNIT |
|  |  |  | EMAIL LIST SERV ACCT SETUP FEE | $ 75.00 | ONE TIME CHARGE |
|  |  |  | EMAIL/DIALUP ACCT SETUP FEE | $ 30.00 | ONE TIME CHARGE |
|  |  |  | INTERNET INSTALL 1.5MB & LESS | $ 450.00 | ONE TIME CHARGE |
|  |  |  | INTERNET INSTALL 2MB & GREATER | $ 1,000.00 | ONE TIME CHARGE |
|  |  |  | ROUTER MANAGEMENT | $ 50.00 | MRC PER UNIT |
|  |  |  | PRIMARY DNS | $ 10.00 | MRC PER UNIT |
|  |  |  | SECONDARY DNS | $ - | MRC PER UNIT |
|  | TRANSPORT | DIR- DCS TRANSPORT | DCS USAGE | $ 5.00 | MRC PER MBPS |
|  |  | DIR- OTHER TRANSPORT | DWDM TRANSPORT | $ 5.00 | MRC PER MBPS |
|  |  |  | L2VPN TRANSPORT | $ 5.00 | MRC PER MBPS |
|  |  |  | L3VPN TRANSPORT | $ 5.00 | MRC PER MBPS |
|  |  |  | SIP TRANSPORT | $ 5.00 | MRC PER MBPS |
|  |  |  | DIR BRIDGED RPR SERVICE | $ 5.00 | MRC PER MBPS |
|  |  |  | ENTERPRISE MPLS | $ 11.00 | MRC PER MBPS |
|  |  |  | GIGAMON MONITORING | $ 75.00 | MRC PER UNIT |
|  |  |  | GIGAMON PORT CHARGE | $ 2,461.67 | ONE TIME CHARGE |
|  |  | DIR- FIBER | DIR MULTI MODE FIBER | $ 1,000.00 | MRC PER UNIT |
|  |  |  | DIR SINGLE MODE FIBER | $ 1,000.00 | MRC PER UNIT |
|  |  |  | GAATN FIBER PAIR | $ 2,000.00 | MRC PER UNIT |
|  |  |  | DIR FIBER PAIR | $ 200.00 | MRC PER UNIT |
|  |  |  |  |  |  |
| MISC. | NON -RECURRING |  | CAPNET INSTALL CHG | $ 450.00 | ONE TIME CHARGE |
|  |  |  | PORT HARDWARE CHARGE/1GB | $ 500.00 | ONE TIME CHARGE |
|  |  |  | PORT HARDWARE CHARGE/10GB | $ 1,500.00 | ONE TIME CHARGE |
|  |  |  | COLOCATION INSTALL CHARGE | $ 2,000.00 | ONE TIME CHARGE |
|  |  |  | DCS SONET MPLS INSTALLATION | $ 450.00 | ONE TIME CHARGE |
|  |  |  | DIR ROUTER SHIPPING CHARGE | $ 106.18 | ONE TIME CHARGE |
|  |  |  | DNS INSTALL CHG | $ 50.00 | ONE TIME CHARGE |
|  |  |  | INTERNET ACCESS GAATN INST | $ 450.00 | ONE TIME CHARGE |
|  |  |  | TELECOM TECHNICIAN HOUR | $ 125.00 | ONE TIME CHARGE |
|  |  |  | TELECOM ANALYST SVC | $ 112.00 | ONE TIME CHARGE |
|  | RACKSPACE |  | FULL RACK SPACE A | $ 350.00 | MRC PER UNIT |
|  |  |  | FULL RACK SPACE B | $ 400.00 | MRC PER UNIT |
|  |  |  | FULL RACK SPACE C | $ 500.00 | MRC PER UNIT |
|  |  |  | 1/4 SHARED COLO RACK SPACE | $ 125.00 | MRC PER UNIT |