



**Texas Department of Information Resources**

Transforming How Texas Government Serves Texans

# **Annual Report of Nonfinancial Data**

For the Year Ending August 31, 2022

Texas Department of Information Resources

**Amanda Crawford**

Executive Director

**Nick Villalpando**

Chief Financial Officer

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## Texas Department of Information Resources

Transforming How Texas Government Serves Texans

December 21, 2022

The Honorable Greg Abbott, Governor  
Lisa Collier, State Auditor, State Auditor's Office  
Jerry McGinty, Director, Legislative Budget Board

Dear Governor Abbott, Ms. Collier, and Mr. McGinty:

We are pleased to submit the Texas Department of Information Resources *Annual Report of Nonfinancial Data* for the year ending on August 31, 2022, in compliance with Texas Government Code Section 2101.0115 and in accordance with the instructions for completing the Annual Report of Nonfinancial Data.

The accompanying report has not been audited and is considered to be independent of the agency's *Annual Financial Report*.

If you have any questions, please contact Nick Villalpando, Chief Financial Officer, at 512-936-2167.

Sincerely,

A handwritten signature in blue ink that reads 'Amanda Crawford'. The signature is fluid and cursive, with the first name 'Amanda' being larger and more prominent than the last name 'Crawford'.

Amanda Crawford  
Executive Director, Texas Department of Information Resources  
Chief Information Officer, State of Texas

**Unaudited**  
**Texas Department of Information Resources (313)**

**APPROPRIATION ITEM TRANSFERS\***

For the Fiscal Year Ended August 31, 2022

**ITEM OF APPROPRIATION**

			<u>Transfers-In</u>	<u>Transfers-Out</u>	<u>Net Transfers</u>
<b>A.</b>	<b>Goal: Promote Efficient IR Policies/Systems</b>				
	Strategies:				
A.1.1.	13026	Statewide Planning and Rules	\$ 12,891	\$ -	\$ 12,891
A.1.2.	13027	Innovation and Modernization	-	(11,943)	(11,943)
	Total, Goal A: Promote Efficient IR Policies/Systems		<u>\$ 12,891</u>	<u>\$ (11,943)</u>	<u>\$ 947</u>
<b>B.</b>	<b>Goal: IT and Telecommunication Services</b>				
	Strategies:				
B.1.1.	13002	Contract Admin of IT Comm & Svcs	\$ -	\$ (372,304)	\$ (372,304)
B.2.1.	13016	Data Center Services	150,000	-	150,000
B.3.1.	13012	Texas.gov	2,179	-	2,179
B.4.1.	13014	Network Services	-	(2,650,000)	(2,650,000)
B.5.1.	13028	Communications Technology	-	(2,000,000)	(2,000,000)
	Total, Goal B: IT and Telecommunication Services		<u>\$ 152,179</u>	<u>\$ (5,022,304)</u>	<u>\$ (4,870,125)</u>
<b>C.</b>	<b>Goal: Promote Efficient Security</b>				
	Strategies:				
C.1.1.	13021	Security Policy and Awareness	\$ -	\$ (2,179)	\$ (2,179)
C.2.1.	13022	Security Services	4,872,304	(947)	4,871,357
	Total, Goal C: Promote Efficient Security		<u>\$ 4,872,304</u>	<u>\$ (3,126)</u>	<u>\$ 4,869,178</u>
<b>D.</b>	<b>Goal: Indirect Administration</b>				
	Strategies:				
D.1.1.	13800	Central Administration	\$ 20,845	\$ -	\$ 20,845
D.1.2.	13801	Information Resources	-	(5,000)	(5,000)
D.1.3.	13802	Other Support Services	-	(15,845)	(15,845)
	Total, Goal D: Indirect Administration		<u>\$ 20,845</u>	<u>\$ (20,845)</u>	<u>\$ -</u>
	<b>NET APPROPRIATION ITEM TRANSFERS</b>		<u><u>\$ 5,058,218</u></u>	<u><u>\$ (5,058,218)</u></u>	<u><u>\$ -</u></u>

\* This schedule does not include Benefit Replacement Pay transfers, Capital Budget transfers, or Rider Reduction transfers.

ATTACHMENT C

**Unaudited**  
**Department of Information Resources (313)**

**HUB STRATEGIC PLAN PROGRESS REPORT**

For the Fiscal Year Ended August 31, 2022

(Source: Texas Government Code, Section 2161.124)

Category	Actual for FY 21 *	Actual for FY 22 *	Goal for FY 23**
Heavy construction other than building contracts	N/A	N/A	N/A
Building construction, including general contractors and operative builders contracts	N/A	N/A	N/A
Special trade construction contracts	0%	0%	32.90%
Professional services contracts	0%	0%	23.70%
Other services contracts	40.92%	32.47%	26.00%
Commodities contracts	95.09%	19.25%	21.10%

\* **Actual** = Percent spent with HUBS from HUB report.

\*\* **Goal** = Strategic Plan HUB goal.

DocuSigned by:  
*Brianna Ballenger*  
Prepared By 5751117909E1427...

Brianna Ballenger  
Printed Name

512-638-1693  
Phone Number

DocuSigned by:  
*Lynn Hodde*  
APPROVED BY 08/21/22 10:30:07-247-3... (Signature Required)

Lynn Hodde Blue  
Printed Name

512-463-9813  
Phone Number

ATTACHMENT D

**Unaudited**  
**Department of Information Resources (313)**

**INDIRECT COST SCHEDULE**

For the Fiscal Year Ended August 31, 2022

**A. Payroll-related Costs**

*(must reconcile to Exhibit II, Annual Financial Report)*

FICA Employer Matching Contribution	\$	1,473,586	
Group Health Insurance		1,890,590	
Retirement		1,931,378	
Unemployment		6,974	
FICA Employee Share Paid by State		-	
<b>Total Payroll-related Costs</b>		<b>5,302,528</b>	<b>\$ 5,302,528</b>

Workers' Compensation		-	
Benefit Replacement Pay (BRP)		8,215	
<b>Total Workers' Compensation and BRP</b>		<b>8,215</b>	<b>\$ 8,215</b>

**B. Indirect Costs**

*(not reported on operation statements)*

Bond Debt Service Payments			
TBPC	\$	-	
TPFA		-	
Other (if applicable)		-	
<b>Total Indirect Costs</b> <i>(not reported on operating statements)</i>		<b>-</b>	<b>\$ -</b>

**C. Indirect Costs - Statewide Full Cost Allocation Plan**

Comptroller	\$	-	
TBPC		-	
Attorney General		-	
Etc.		-	
<b>Total Indirect Costs - Statewide Full Cost Allocation Plan</b>		<b>-</b>	<b>\$ -</b>

<b>TOTAL INDIRECT COSTS</b>		<b>5,310,743</b>	<b>\$ 5,310,743</b>
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ATTACHMENT E  
**Unaudited**  
**Texas Department of Information Resources (313)**

PROFESSIONAL/CONSULTING FEES AND LEGAL SERVICE FEES  
For the Fiscal Year Ended August 31, 2022

PROFESSIONAL/CONSULTING FEES

NAME	TYPE OF SERVICE RENDERED	AMOUNT
22ND CENTURY TECHNOLOGIES INC	Other Professional Services	37,889.74
4 Consulting, Inc.	Computer Programming Services	792,744.83
AMELIE TIDWELL	Educational And Training Services	15,000.00
AT&T	Data Center Services	37,438.00
AT&T	Other Professional Services	6,920,532.33
AT&T	Statewide Technology Center	17,537,440.37
ATHOMTECH, INC	Other Professional Services	160,972.86
ATOS	Data Center Services	1,748,281.67
ATOS	Statewide Technology Center	126,313,894.92
CAPGEMINI AMERICA INC	Data Center Services	6,171,590.78
CAPGEMINI AMERICA INC	Statewide Technology Center	23,388,261.32
CARASOFT TECHNOLOGY CORPORATION	Other Professional Services	223,823.51
CITIBANK	Educational And Training Services	5,020.00
CITIBANK	Other Professional Services	6,825.00
COGENT DATA SOLUTIONS LLC	Other Professional Services	25,200.00
CORNERSTONE ON DEMAND INC	Educational And Training Services	3,000.00
CYRUSONE	Data Center Services	37,097.23
CYRUSONE	Statewide Technology Center	864,131.24
CYRUSONE LP	Data Center Services	29,395.20
CYRUSONE LP	Statewide Technology Center	611,822.68
DELL INC	Other Professional Services	210,661.68
DELOITTE CONSULTING LLP	Data Center Services	597,629.85
DELOITTE CONSULTING LLP	Other Professional Services	419,593.35
DELOITTE CONSULTING LLP	Statewide Technology Center	102,935,932.62
DIGITAL INTELLIGENCE SYSTEMS	Other Professional Services	109,184.07
DOCUMENT SOLUTIONS UT AUSTIN	Educational And Training Services	3,419.00
ERNST & YOUNG LLP	Other Professional Services	115,000.00
GENERAL DATATECH LP	Other Professional Services	465,984.00
GENIUS ROAD, LLC	Other Professional Services	32,864.00
GTS TECHNOLOGY SOLUTIONS INC	Other Professional Services	1,754,728.72
INDOTRONIX INTERNATIONAL CORPORATION	Other Professional Services	21,153.30
INFOSTRIDE INC	Computer Programming Services	5,925.00
INSIGHT PUBLIC SECTOR INC	Other Professional Services	1,459,474.44
Internal Data Resources Inc	Other Professional Services	139,479.84
LEARNING TREE INTERNATIONAL USA INC	Educational And Training Services	886,675.00
LEVEL ACCESS INC	Other Professional Services	83,150.00
NIPUN SYSTEMS INC.	Other Professional Services	28,377.00
PEDIGO STAFFING SERVICES LLC	Other Professional Services	2,600.00
RACKSPACE HOSTING US, INC.	Data Center Services	4,297,455.75
RACKSPACE HOSTING US, INC.	Statewide Technology Center	116,372,685.62
SALESFORCE COM	Educational And Training Services	337.50
SCIENCE APPLICATIONS INTERNATIONAL CORP	Data Center Services	371,463.55
SCIENCE APPLICATIONS INTERNATIONAL CORP	Statewide Technology Center	10,810,029.77
SKILLSOFT CORPORATION	Educational And Training Services	30,615.71
SOURCEPULSE LLC	Other Professional Services	282,130.60
STECK SYSTEMS INC	Other Professional Services	62,397.85
TEXAS COMPTROLLER OF PUBLIC ACCOUNTS	Educational And Training Services	34,823.50
TEXAS ENGINEERING EXTENSION SERVICE	Other Professional Services	64,696.00
THE NORTH HIGHLAND COMPANY	Other Professional Services	380,000.00
VENTRAQ CORPORATION	Other Professional Services	8,406.25
VPRIME TECH INC	Other Professional Services	33,500.00
WEAVER AND TIDWELL LLP	Financial and Accounting Services	9,485.40
WEAVER AND TIDWELL LLP	Other Professional Services	38,817.50
WORKERS ASSISTANCE PROGRAM INC	Other Professional Services	4,752.00
WORKQUEST	Other Professional Services	728,202.83
XEROX CORPORATION	Statewide Technology Center	17,675,960.07
ZENCON GROUP INC	Computer Programming Services	7,584.00
ZENCON GROUP INC	Other Professional Services	24,016.00
<b>TOTAL PROFESSIONAL/CONSULTING FEES</b>		<b>\$ 445,439,553.46</b>

LEGAL SERVICE FEES

NAME	TYPE OF SERVICE RENDERED	AMOUNT
CITIBANK	LEGAL SERVICES-OTHER	30.00
<b>TOTAL LEGAL SERVICE FEES</b>		<b>\$ 30.00</b>

**TOTAL PROFESSIONAL/CONSULTING FEES AND LEGAL SERVICE FEES**

**\$ 445,439,583.46**

ATTACHMENT F

*Unaudited*  
**Texas Department of Information Resources (313)**

**SCHEDULE OF SPACE OCCUPIED**  
 For the Fiscal Year Ended August 31, 2022

Location	Address	Lessor	Lease No.	Type	Usable Sq. Ft.	FTEs	Rental Per Month		Actual Annual Cost	Comments
							Cost Per Sq. Ft.	Cost Per Month		
<b>State-owned Buildings:</b>										
Austin	Wm Clements				26,596					
	NSOC				21,323					
	Sam Houston				2,533					
					50,452					

**Free Space:**

N/A

**Leased Space:**

N/A



ATTACHMENT G-2  
**Unaudited**  
**Department of Information Resources (313)**

**AGENCY REPORT OF RECYCLED, REMANUFACTURED AND ENVIRONMENTALLY SENSITIVE PURCHASES**  
For the Fiscal Year Ended August 31, 2022

Point of Contact: Erik Freymuth  
Phone Number: (512) 936-2644  
E-mail Address: erik.freymuth@dir.texas.gov

Category	Description	Total Expenditures
Total E1, Including 1st Choice	Recycled	\$ 390.55
Total E1, Including 1st Choice	Remanufactured	\$ -
Total E1, Including 1st Choice	Environmentally Sensitive	\$ -
Total E1, E2, and E3 <i>Includes Recycled 1st Choice Targeted Totals</i>		<u>\$ 390.55</u>

FY 2022 1st Choice Targeted Commodities	Expenditures			% Spent on 1st Choice Products 100*[A/(A+B)]
	1st Choice Products [A]	Virgin Counter-part [B]	Total [A+B]	
Motor Oil & Lubricants	\$ -	\$ -	\$ -	%
Toilet Paper, Seat Covers & Paper Towels	\$ -	\$ -	\$ -	%
Printing Paper, Copier Paper & Computer Paper	\$ -	\$ -	\$ -	%
Business Envelopes	\$ -	\$ -	\$ -	%
<b>Total 1st Choice Targeted Commodities</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>%</b>

Summary of Total Number of Justification Letters	Total Cost	Total Quality	Total Not Available	Total Other
Motor Oil & Lubricants	\$ -	\$ -	\$ -	\$ -
Toilet Paper, Seat Covers & Paper Towels	\$ -	\$ -	\$ -	\$ -
Printing Paper, Copier Paper & Computer Paper	\$ -	\$ -	\$ -	\$ -
Business Envelopes	\$ -	\$ -	\$ -	\$ -
<b>Total Number(s)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>

**TX DEPARTMENT OF INFORMATION RESOURCES (313)**

**SCHEDULE OF STATE-OWNED VEHICLES USED BY STATE EMPLOYEES**

For the fiscal year ended August 31, 2022

Name	Job Title	Reason	License Plate	Vehicle Description	Property Number
*Conroy, Mike	Technician	Maintenance Calls, (CCTS Switch)	123-8774	2005 Ford Ranger	004306
*Meroney, John	Inventory Coordinator	Warehouse Material Pickup and Delivery	127-9414	2005 Chev Malibu	004307
*Arnold, Kyle	Plant Engineer	Maintenance Calls, (CCTS Switch)	127-9413	2004 Ford Ranger	005614
*Dugar, DeJuan	Technician	Maintenance Calls, (CCTS Switch)	207-976	2006 Ford Ranger	005796
*Winn, Leonard	Technician	Maintenance Calls, (CCTS Switch)	207-994	2006 Ford Ranger	005797
*Killgore, John	Plant Engineer	Maintenance Calls, (CCTS Switch)	107-1121	2009 Ford E250 Van	007201
*Marquez, Adrian	Inventory Coordinator	Warehouse Material Pickup and Delivery	107-1120	2010 Ford F250	007204
*Marquez, Adrian	Inventory Coordinator	Warehouse Material Pickup and Delivery	140-8715	2019 Ford Explorer	007788
*Marquez, Adrian	Inventory Coordinator	Warehouse Material Pickup and Delivery	140-8716	2019 Ford Explorer	007789
*Smith, Don	Technician	Maintenance Calls, (CCTS Switch)	140-8717	2019 Ford Explorer	007790
Quisenberry, Curtis	Technician	Maintenance Calls, (CCTS Switch)	Addit'l Driver		
Jammer, Lisa	Human Resources Manager	Off Site Meetings	Addit'l Driver		
Clemens, Phil	Project Coordinator	Maintenance Coordinator	Addit'l Driver		

**NOTE:** (\* Primary) Drivers to Vehicles Identified as First Line Drivers Designated Responsible for Maintenance Schedules.

Other persons indicated above also drive vehicles as required when servicing customers.

## TX DEPARTMENT OF INFORMATION RESOURCES (313)

For the fiscal year ended August 31, 2022

### Schedule of Itemized Purchases

Vendor	Amount of Purchase	Product Purchased	Justification
Metaswitch Networks Corporation	\$ 16,800.00	Perimeta ISC, SSC, MSC - Session Border Controller	Purchased an additional 1,000 session licenses supporting the DIR VOIP platform with annual support
Metaswitch Networks Corporation	\$ 23,354.00	Metaview Network Management	MetaView Network Management System was purchased to monitor and support the DIR Metaswitch SBC software on the VOIP HCS platform.
Metaswitch Networks Corporation.	\$ 9,495.00	MetaSwitch SBC Maintenance	MetaSwitch Software/license maintenance. This software runs on the (4) Cisco Session Border Controllers. (2) Fault tolerance pairs. One pair at the NSOC and one pair at SHB.
Piller Power Systems Inc	\$ 66,574.26	Maintenance on the SHB Piller	Maintenance on the SHB Piller UPS system
SHI Government Solutions Inc	\$ 10,521.00	Shodan Enterprise full date license	Shodan looks for active exploits and zero-day vulnerabilities. We use Shodan to find those exploits and vulnerabilities and send out bulletins to our customers and our Texas ISAO members. We also use Shodan to validate active exploits associated with zero-day or other vulnerabilities that we have learned about from external intelligence sources. Finally, the DIR Cyber Operations team at the NSOC has monitoring alerts set up in Shodan for malicious or unauthorized activity.
Ventraq Corporation	\$ 10,156.25	Support Hours for NetPlus	Ventraq Corporation is the only vendor that can provide support for its proprietary NetPlus software. DIR purchased support hours to use throughout the year for Texas specific upgrades to the NetPlus application, specifically GUI modifications for CCTS enhancement, improvements in fraud reporting and additional reporting features.
Vprime Tech Inc	\$ 33,500.00	Domain Tool Services	Threat Intelligence, Phishing and Fraud Prevention used by the Security team

# TX DEPARTMENT OF INFORMATION RESOURCES (313)

For the fiscal year ended August 31, 2022

## Schedule of Vehicles Purchased

Year	Make/Model	Type of Use	Purchase Price	Property Number
	none			

## Schedule of Bonded Employees

The agency has no bonded employees.

## Schedule of Aircraft Operation

The agency does not own or lease aircraft.

## Master File Report Verification Form

The agency does not own any real property.