# FOURTH AMENDMENT TO THE MASTER SERVICES AGREEMENT between THE STATE OF TEXAS, ACTING BY AND THROUGH THE TEXAS DEPARTMENT OF INFORMATION RESOURCES and XEROX CORPORATION 

This Fourth Amendment ("Amendment") is to the Master Services Agreement ("Agreement"), executed January 23, 2012, between the State of Texas, acting by and through the Texas Department of Information Resources ("DIR"), with its principal place of business at 300 West $15^{\text {th }}$ Street, Suite 1300, Austin, Texas 78701, and Xerox Corporation ("Service Provider"), a New York corporation, with a principal place of business at 6836 Austin Centre Blvd., Suite 300, Austin, Texas, 78731.

## RECITALS

WHEREAS, the Parties entered into the Agreement for Data Center Services dated January 23, 2012, with an anticipated Commencement Date of July 1, 2012; and

WHEREAS, the incumbent provider (IBM) of Data Center Services concluded its tenure prematurely on April 30, 2012 and in order to provide essential data center services beginning May 1, 2012, DIR required a short-term agreement for Service Provider, First Amendment, to provide Interim, Walk In Take Over (WITO) services for Data Center Services operations; and

WHEREAS, as a result of those additional services provided per WITO and to ensure the provision of data center services under this Agreement henceforth, the Parties required and agreed upon a Second Amendment in which major contract milestones and deliverables were realigned to account for the additional resources required for WITO; and

WHEREAS, a Third Amendment necessary to align provisions in Exhibit 3 related to the implementation of Service Level Credits and amendments to Xerox State and Locals Master Service Agreement's Exhibit 1, Attachment 4-B and Attachment 4-D; and

WHEREAS, this Fourth Amendment is required to provide a definition for DCS Customer and allow for the provision of certain specific optional print mail needs, including corresponding materials, as required by certain participating state agencies to accomplish their objectives.

NOW, THEREFORE, in consideration of the promises and covenants contained herein, the receipt and sufficiency of which are hereby acknowledged, the Parties agree to amend the Agreement as follows:
I. Exhibit 1, Definitions, of the Agreement, shall be amended as follows:

DCS Customer
Shall have the same meaning as "DIR Customer".

Means, collectively, any of the following Entities that are designated by DIR to receive Services under the Agreement, whether directly from any DCS Service Provider or from DIR through an Interagency, Interlocal, or other agreement:
(a) DIR in its capacity as a recipient of Services;
(b) any State agency, unit of local government or institution of higher education as defined in Section 2054.003, Texas Government Code, and those State agencies that execute Interagency Agreements with DIR, as authorized by Chapter 771. Texas Government Code;
(c) any Texas local government as authorized through the Interlocal Cooperation Act, Chapter 791. Texas Government Code;
(d) any other state or governmental Entity of another state, as authorized by Section 2054.0565, Texas Government Code;
(e) any other Entity permitted under Law to purchase Services from or through DIR; and
(f) other Entities to which the Parties agree.

The Parties acknowledge and agree that the definition of eligible DIR Customers is subject to modification by the State Legislature, and that the then-current definition of DIR Customers shall control for all purposes.
II. Section 18.2, Optional Print-Mail Services, of Exhibit 4 Pricing and Financial Provisions, shall be amended to insert a new subsection (c) as follows:
(c) Standard Perforated Paper

These optional services are for the provision of Standard Perforated Paper as described in Section 18(c). A Standard Perforated Paper is defined as a white 8.5inch by 11 -inch sheet of 24LB paper with a perforation located 3.5 inches from the bottom of the form. The optional service measurement is on a sheet of paper basis where one sheet equals one (1) billable unit.
III. Section 18.2, Optional Print-Mail Services, of Exhibit 4 Pricing and Financial Provisions, shall be amended to change the title of subsection (d) and the first paragraph as follows:

## (d) SCP Provided Customized Envelopes - Letter Size

These optional services are for the provision of SCP provided Customized Envelopes - Letter Size as described in Section 18(d).
IV. Section 18.2, Optional Print-Mail Services, of Exhibit 4 Pricing and Financial Provisions, shall be amended to insert a new subsection (e) as follows:
(e) SCP Provided Customized Envelopes - Half Fold Size

These optional services are for the provision of SCP provided Customized Envelopes - Half Fold Size as described in Section 18(e).
i. Specifications:
(1) a white 6 X 9 two window envelope measuring up to $6 \times 9-1 / 2$ " with a $1-1 / 4^{\prime \prime}$ $\times 4-5 / 8^{\prime \prime}$ address window and a $7 / 8^{\prime \prime} \times 3-3 / 8^{\prime \prime}$ return address window and two color printing on the front of the envelope. The two color printing and window placement are specified by the DIR Customer. The envelope shall provide sufficient opacity to prevent reading of information from the enclosed document. Windows shall provide sufficient transparency to meet United States Postal Service (USPS) standards. In any instance where these specifications for this envelope do not conform to United States Postal Services standards, the USPS standard shall rule. The optional service measurement is on an envelope basis where one envelope equals one (1) billable unit.
(2) a white $6 \times 9$ single window envelope measuring up to $6^{\prime \prime} \times 9-1 / 2^{\prime \prime}$ with a 1$1 / 4^{\prime \prime} \times 4-5 / 8^{\prime \prime}$ address window and two color printing on the front of the envelope. The two color printing and window placement are specified by the DIR Customer. The envelope shall provide sufficient opacity to prevent reading of information from the enclosed document. Windows shall provide sufficient transparency to meet United States Postal Service (USPS) standards. In any instance where these specifications for this envelope do not conform to United States Postal Services standards, the USPS standard shall rule. The optional service measurement is on an envelope basis where one envelope equals one (1) billable unit.
(3) Minimum order of 100,000 envelopes is required per customized envelope.
(4) Chargeback in an amount equal to the Optional RU rate in Attachment 4A times the quantity of Customized Envelopes ordered will be invoiced in the month following the fulfillment of the Customized Envelope order.
V. Attached Appendix 1 of Fourth Amendment, Attachment 4-A, Service Provider Pricing Forms (Print-Mail), shall replace in its entirety and supersede all previous agreements relating to Attachment 4-A, Service Provider Pricing Forms (Print-Mail), of the Agreement.
VI. Attached Appendix 2 of Fourth Amendment, Attachment 4-B, Financial Responsibility Matrix, shall replace in its entirety and supersede all previous agreements relating to Attachment 4-B, Financial Responsibility Matrix, of the Agreement.
VII. General Terms and Conditions
(a) Capitalized terms not defined herein shall have the same meanings as set forth in the Agreement.
(b) All other provisions of the Agreement not specifically amended hereby remain in full force and effect. In the event of conflict among provisions, the provisions of this Amendment shall take precedence over the terms of the MSA.

IN WITNESS WHEREOF, Service Provider and DIR execute this Amendment effective October 31, 2012.

THE STATE OF TEXAS, acting by and through
THE TEXAS DEPARTMENT OF INFORMATIQN RESOURCES
[Signature on File]
By:
Name: Carl Marsh
$\sigma$
Title: Chief Operating Officer

## XEROX CORPORATION

[Signature on File]
By:
Name:/Jinmes LacanN
Title: CONTEOLE?

